



QUALITY OBJECTIVES – 2025

- Maintain Quality Management System (QMS) Compliance based on API Spec-Q2 (2nd Edition) and ISO 9001-2015, and any other applicable requirements, including the following:
 - QMS Awareness Training – 100% of Personnel
 - Audit of Critical Suppliers – 100% of Critical Suppliers
 - Internal Audits – Maintain 100% of QMS Elements
 - Mid-Year Management Review – Verification of QMS Effectiveness
- Pass API Spec-Q2 (2nd Edition) & ISO 9001-2015 Audit with NO major findings:
 - Houston (Southern Region) – First API Surveillance Audit in Q2/2025
 - Midland (Permian Region) – API Recertification Audit in New Facility in Q3/2025
 - Casper (Rockies Region) – Initial API Audit in Q4/2025
- Maintain Drilling Service Specific Key Performance Indicators (KPI's):
 - Mud Motor Reliability:
 - Motor MTBF > 2,500 Hours
 - Motor Operating Efficiency > 99.25%
 - MWD Reliability:
 - MWD MTBF > 2,000 Hours
 - MWD Operating Efficiency > 99.0%
 - RSS Reliability:
 - RSS MTBF > 1,250 Hours
 - RSS Operating Efficiency > 97.75%
 - *Meantime Between Failures (MTBF Hours = Operating Hours / Number of Failures)*
 - *Operating Efficiency (Percentage) = ((Operating Hours – Non-Productive Time) / Operating Hours)*

Note: These Objectives are reviewed at the beginning of each year, and during annual management review.

(Ref.: QM-100-2 R7 - 2025)